

Important insurance information

Preauthorization

Your health insurance may require preauthorization for certain services before you receive them, except in an emergency. Preauthorization isn't a promise your health insurance or plan will cover the cost. **Prevea will contact your insurance company to see if preauthorization is needed.**

Patient responsibility

Please contact your health insurance company to confirm the physician scheduled to perform the procedure AND the location where your procedure is being performed (HSHS St. Vincent's Hospital, HSHS St. Mary's Hospital Medical Center, HSHS St. Clare Hospital or Prevea Surgery Center) are in your plan. This information is not discussed when we gain pre-authorization. For your records, we recommend that you write down the name of the person you speak with at the insurance company.

Please also verify your benefits. Some procedures are not covered at 100 percent. Your health insurance company may ask for the CPT codes for your procedure and the reason (symptoms) as to why you are having the exam.

Prevea offers price estimates so you can obtain the approximate amount you might owe after insurance. You can obtain an estimate using one of the following options:

- Visit MyPrevea.com and complete an online request. You do not need to have a MyPrevea account to submit a request. However, if you have an account and sign into it, you will save time by using your insurance information on file.
- Visit prevea.com/price-estimate and complete the online form.
- Call (920) 469-4700 or (888) 277-3832. Ask for a price estimate. Please have the following with you:
 - Your insurance card.
 - Type of surgery or procedure you are considering.
 - The name of the location where the procedure or surgery will be performed.

Please note that information given to you is a price estimation only and is subject to change.

General information

You will receive a bill from the hospital (example: procedure, pathology) and from Prevea (for the physician's charge). If you receive anesthesia, you will also receive a bill from Green Bay Anesthesia Associates. To ensure accurate billing and insurance coverage, please bring your insurance card with you to the hospital the day of the exam.

Your first colonoscopy is considered a screening or routine procedure. However, if you have a history of polyps or are experiencing symptoms, most insurance companies will consider your procedure a diagnostic test. The following procedures are always diagnostic: EGD, ERCP, EUS, capsule endoscopy and Bravo study.

